

COVID-19 Update 24th March 2020

The situation regarding the COVID-19 crisis is evolving rapidly and this document contains important information relevant as of the 24th of March.

Our main priority is the health and safety of our students and staff, and as such, all classes will be offered online from today for an initial period of two weeks. Yesterday the NSW government also announced the shutdown of non-essential services. We expect further closures and announcements from the government in the coming days.

Are you a current student at ELC?

- Please continue to check your emails and text messages for updates regarding your classes and other important information.
- Please join our Facebook group which your teacher has shared with you, to stay connected with the ELC community. We will post useful information to stay connected with each other.
- Please remember that ELC staff will continue to be available to help, so don't hesitate to contact us at info@elc.edu.au (or other staff contacts we have provided you), if you have any questions or concerns.
- If you experience any symptoms, be sure to call Healthdirect on 1800 022 222 to speak to a registered nurse.

Are starting your course soon at ELC?

- If you are already in Australia, you can still begin your course! You will have an online placement test, interview and orientation on your first day and then will be sent details of your class schedules and links to your Google classroom. If you have any questions about this process, please contact your agent or email ELC: info@elc.edu.au.
- If you are already in Australia, but do not wish to start your course, please contact your education agent or email us at info@elc.edu.au so that we can assist you further.
- If you have not arrived in Australia yet, please note that the on the 20th of March, the Australian government closed the border to non-residents and non-Australian citizens indefinitely. If you are unable to start your course due to this restriction, please contact your agent or email us for further support: info@elc.edu.au

Are you an ELC partner?

ELC will continue to work to provide regular COVID 19 updates to our agents. If you have any questions regarding a particular student's enrolment, our staff will continue to assist.

Please contact the relevant marketing manager directly or info@elc.edu.au and your email will be referred to the appropriate staff in our team. We appreciate your support in these difficult times and wish you all the best in dealing with the crisis.

Further information on our online tuition

- We will offer live online classes in a virtual classroom and students can use their coursebooks during these classes. Students have been emailed all information, links and instructions individually, in order to access these classes.
- Students will be able to access audio, tests and additional grammar practice online for all courses. Teachers will also provide additional worksheets and tasks through Google Classroom.
- In addition to live online tuition, teachers will assign work for students to do at home.

We understand that this is a challenging time for our all our students, staff and partners, and we will endeavour to provide as much remote support as possible.

Please take care and keep in contact with us.

The ELC Team